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Office of Management and Budget receives Delaware Quality Award of Commitment

Organizations honored at tonight's banquet on UD campus

Dover – The State of Delaware's Office of Management and Budget will be honored tonight as one of the winners of this year's Delaware Quality Award. Lt. Governor John Carney will present the award at the Delaware Quality Award banquet, held in conjunction with the Delaware Quest for Excellence forum.

The Office of Management and Budget (OMB) was created through the initiative of Governor Ruth Ann Minner and through the support of the Delaware General Assembly in July 2005. OMB offers a broad scope of services that are vital to the effective and efficient operation of state government and the welfare of the citizens of the State of Delaware. OMB centralizes the management of major state assets including people, facilities, land use and financial resources.

"The Baldrige Express process has helped OMB gain an outside perspective on what is working well and what we need to focus our efforts on moving forward," said Jennifer "J.J." Davis, Director of OMB. "As a relatively new organization, we have had the incredible opportunity to build our organization on the best concepts of quality. The Baldrige Express process has been an invaluable tool for OMB in our continuous improvement journey and we are truly honored to be recipients of the Delaware Quality Award of Commitment," said Davis.

"I am pleased with the progress OMB has made in just over two years. Receiving the Quality Award of Commitment is truly a testament to the hard work and dedication of the OMB team and their quest to achieve performance excellence," said Governor Minner.

The Delaware Quality Award was established in 1992 in honor of W. L. (Bill) Gore for the direction he gave his company, W. L. Gore & Associates, Inc., in promoting excellence, innovation and a positive working environment. In 2005, in order to expand training and consulting services, the initiative was expanded to form the Delaware Alliance for Excellence as a University of Delaware program. Its mission is to educate and support continuous improvement initiatives throughout the region and to recognize the achievement of performance excellence.

The award criteria are based on the world's best-performing organizations and are used to examine and provide feedback to organizations in the areas of leadership, strategic planning,

customer and market focus, knowledge management, workforce engagement and process improvement. The criteria incorporate the integration and alignment of these areas to create positive results.